



CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- Standardized Phone Number Extension and Email Confirmation Fields
- CCSQ Support Central: Case Reopen Notifications

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- Cloudbees/Jenkins Integration Decommission
- Question & Answer (Q&A) Portal: IPFQR and PCHQR Program Subtopic Updates
- 2024 Medicare Promoting Interoperability (PI) Program Hardship Exception Application Form
- CCSQ ServiceNow: Targeted Comms Mailer Recipient List Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov