

QualityNet | CCSQ ServiceNow



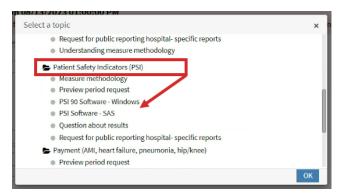
August 11, 2023

Public Q&A Portal: PSI Topic Updates on the 'Ask a Question' Page

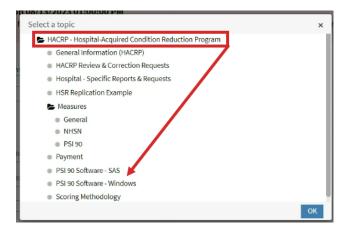
Affected Customers: Public Q&A Portal Submitters

On Friday, August 11, 2023, at 8:30 PM ET, CCSQ ServiceNow will implement the following updates to the 'Ask a Question' page:

- Inpatient Claims-Based Measures Program, under the Patient Safety Indicators (PSI) Topic:
 - o The 'PSI 90 Software' Topic will be renamed 'PSI Software SAS.'
 - o A new Topic titled 'PSI 90 Software Windows' will be added.



- HACRP Hospital-Acquired Condition Reduction Program, two new Topics added:
 - o 'PSI 90 Software SAS'
 - o 'PSI 90 Software Windows'



These Topics will be routed to the current Assignment Group: Public QA Ventech.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos Save time. Submit and Track your ticket!

VISIT CCSQ Support Central

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Center for Clinical Standards and Quality (CCSQ)