

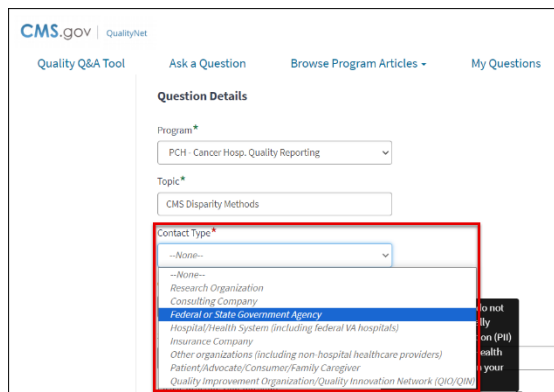
# Public Q&A Tool: PCH Topic Updates

**Affected Customers:** CCSQ ServiceNow Q&A Portal Customers

On February 16, 2024, at 8:30 PM ET, CCSQ ServiceNow will update the 'PCH - Cancer Hosp. Quality Reporting' Program Topics as follows:

## New Topics and Subtopics

- CMS Disparity Methods
  - Questions for this Topic will be routed to existing Assignment Group 'Public QA- CMS Disparity Methods'
  - Required Fields:
    - Contact Type
      - Research Organization
      - Consulting Company
      - Federal or State Government Agency
      - Hospital/Health System (including federal VA hospitals)
      - Insurance Company
      - Other organization (including non-hospital healthcare providers)
      - Patient/Advocate/Consumer/Family Caregiver
      - Quality Improvement Organization/Quality Innovation Network (QIO/QIN)



The screenshot shows the 'Quality Q&A Tool' interface on CMS.gov. The 'Question Details' section includes the following fields:

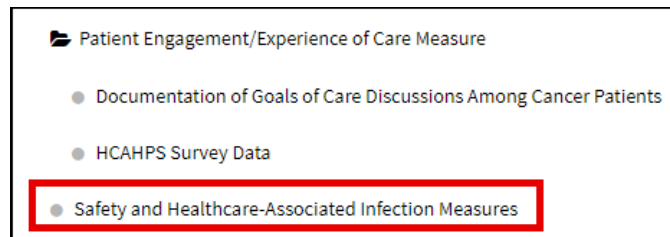
- Program\***: PCH - Cancer Hosp. Quality Reporting
- Topic\***: CMS Disparity Methods
- Contact Type\***: A dropdown menu with the following options:
  - None--
  - Research Organization
  - Consulting Company
  - Federal or State Government Agency** (highlighted)
  - Hospital/Health System (including federal VA hospitals)
  - Insurance Company
  - Other organizations (including non-hospital healthcare providers)
  - Patient/Advocate/Consumer/Family Caregiver
  - Quality Improvement Organization/Quality Innovation Network (QIO/QIN)

- Country
  - United States is listed first, then alphabetically listed countries.
  - After selecting United States, the state/territory options display and the 'State' field will be required.

- Claims-Based Outcome Measures
  - 30-Day Unplanned Readmissions for Cancer Patients
  - Admissions and ED Visits for Patients Receiving Outpatient Chemotherapy
  - Surgical Treatment Complications for Localized Prostate Cancer
- Health Equity Measures
  - Facility Commitment to Health Equity
    - Questions for this subtopic will be directed to the Public QA - DRIO-YALE assignment group.
  - Screen Positive Rate for Social Drivers of Health
  - Screening for Social Drivers of Health
    - Questions for these two subtopics will be directed to the Public QA - HIP Support assignment group.
- Patient Engagement/Experience of Care Measure (New Subtopics)
  - Documentation of Goals of Care Discussions Among Cancer Patients
  - HCAHPS Survey Data
    - Questions for these two subtopics will be directed to the Public QA - HIP Support Assignment Group.

### **Topics Moved/Renamed:**

- The following renamed topics will be moved from under 'Cancer Measures' to the new 'Claims-Based Outcome Measures' topic:
  - 'PCH 30/31: Admissions and ED Visits for Patients Receiving Outpatient Chemotherapy' will be renamed 'Admissions and ED Visits for Patients Receiving Outpatient Chemotherapy.'
  - 'PCH 36: 30-Day Unplanned Readmissions for Cancer Patient' will be renamed to '30-Day Unplanned Readmissions for Cancer Patients.'
  - 'PCH-37: Surgical Treatment Complications for Localized Prostate Cancer' will be renamed to 'Surgical Treatment Complications for Localized Prostate Cancer.'
- 'Healthcare-Associated Infection Measures' will be renamed 'Safety and Healthcare-Associated Infection Measures.'



### **Topics Removed:**

- Clinical Effectiveness Measure

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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**Center for Clinical Standards and Quality (CCSQ)**