



# CCSQ ServiceNow HIDS Assignment Group Name Updates

**Affected Customers:** CCSQ ServiceNow Platform Customers

Starting Friday, January 5, 2024, at 8:30 PM ET, CCSQ ServiceNow will rename the following HIDS Assignment Groups since they are no longer being used.

Old HIDS Assignment Group Name	New Assignment Group Name
HIDS Hardship Exception Users Group	Hardship Exception Users Group
HIDS Human Centered Design	Service Center-HCD
HIDS Knowledge Domain Experts	Knowledge Domain Experts
HIDS Knowledge Template Editors	Knowledge Template Editors
HIDS ServiceNow-Admin Publishers	ServiceNow-Admin Publishers
HIDS ServiceNow-Quality Analysts	ServiceNow-Quality Analysts
HIDS ServiceNow-Security Admins	ServiceNow-Security Admins
HIDS ServiceNow-Trainers	ServiceNow-Trainers
HIDS Shared Windows Ops Publishers	Shared Windows Ops Publishers
HIDS Security IAM	Cloud-Ops-IAM
HIDS OPS-Network	Cloud-NetOps
HIDS OPS-Cloud-Admin	Cloud-Ops-Admin
HIDS Automation	Cloud-Management-Automation
HIDS Security-SOC	Cloud-SOC
HIDS-SPOC	Cloud-Security-SPOC
HIDS-SO	Cloud-Security-SO

HIDS Change Manager - Approvals	Cloud-Ops-CMs
HIDS Threat&Vulnerability Management	Cloud-Security-TVM
HIDS Service Delivery	Cloud-Ops-Delivery
HIDS Security-Incident Response	Cloud-Security-IR
HIDS Security-Engineering	Cloud-Security-Engineering
HIDS Security-Auditors	Cloud-Security-Auditor
HIDS Security-Assessors	Cloud-Security-Assessors
HIDS Security-Analysts	Cloud-Security-Analysts

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



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**Center for Clinical Standards and Quality (CCSQ)**