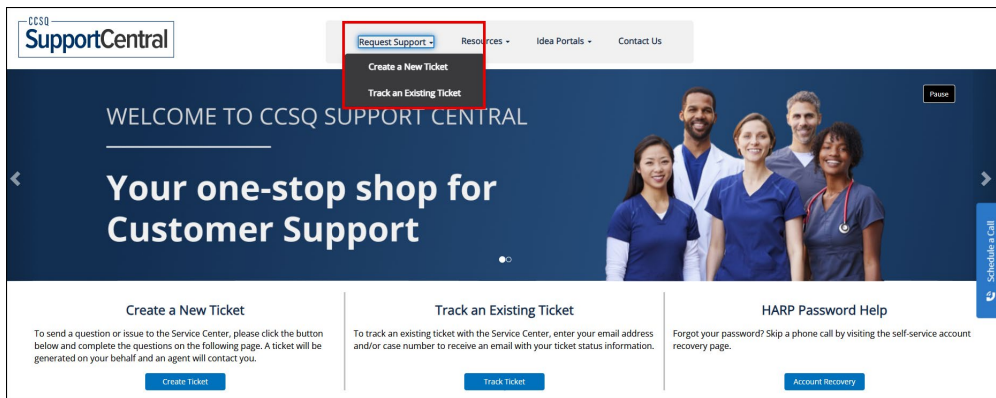


CCSQ Support Central: Top Navigation Updates

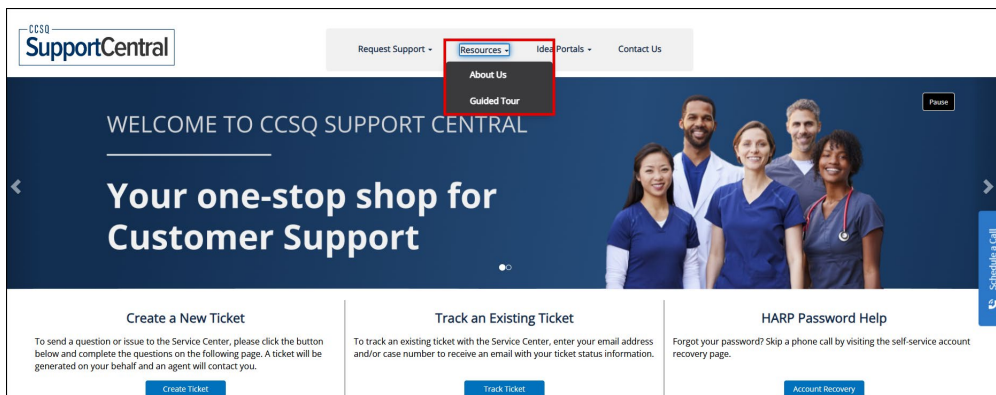
Affected Customers: CCSQ Support Central Customers

On March 28, 2024, at 8:30 PM ET, CCSQ ServiceNow will update the following top navigation menu options on CCSQ Support Central:

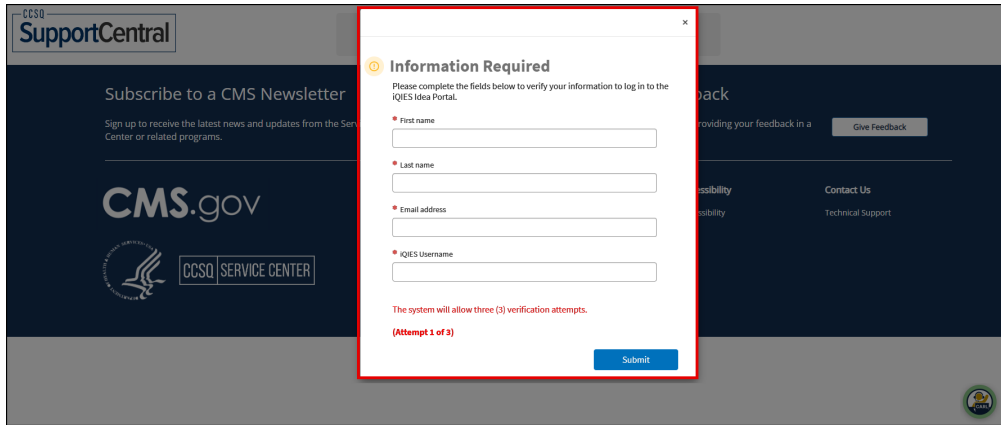
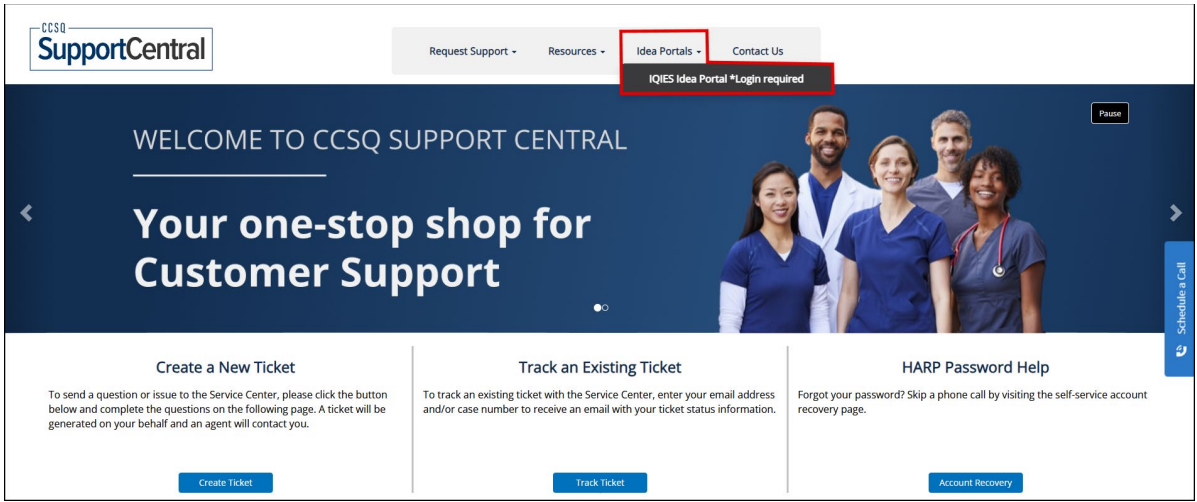
- The 'Request Support' dropdown will be updated to include 'Create a New Ticket' and 'Track an Existing Ticket.'



- The 'Resources' dropdown will be added and include 'About Us' and 'Guided Tour.'



- When selecting the appropriate 'Idea Portal' from the dropdown list, customers will receive a login pop-up prompting them to enter their information to log into the Idea Portal selected.



These updates will improve the CCSQ Support Central Customer's experience by providing more intuitive navigation.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)