

QualityNet | CCSQ ServiceNow



July 3, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

• CCSQ ServiceNow Employee Self-Service Portal (ESS): Password Reset Update

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- Agent Workspace Updates
- IT Services Catalog: Cloud Category 'AWS Access Request Form' Update

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: #help-service-center-sos



Email: ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)