



## CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- Hospital Hardship Case and Webform Enhancements
- HCD Participant Opt-In Table Enhancements: Script
- CCSQ ServiceNow: Centric Support Process
- CCSQ ServiceNow: Artificial Intelligence (AI) Search Implementation – iQIES Idea Portal
- CCSQ ServiceNow: Artificial Intelligence (AI) Search Implementation – Employee Self-Service (ESS) Portal
- CCSQ ServiceNow: Artificial Intelligence (AI) Search Implementation – Question & Answer (Q&A) Portal
- CCSQ ServiceNow: Artificial Intelligence (AI) Search Implementation – Next Experience UI

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ ServiceNow: Utah Patch 10

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



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