

QualityNet | CCSQ ServiceNow

servicenow.

March 28, 2024

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ Support Central: Top Navigation Updates
- CCSQ Support Central Virtual Agent: HARP Redirect Update

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- JIRA/CCSQ ServiceNow: Idea Integration Update
- CCSQ Service Now: Xplore Installation
- Enable Security Center in Production
- CCSQ ServiceNow: Email Properties Update
- CCSQ ServiceNow Q&A Portal: New Program Added Rural Emergency Hospital Quality Reporting (REHQR)

For additional information on these changes, please view the full <u>Release Notes</u> on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket! VISIT CCSQ Support Central Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

Center for Clinical Standards and Quality (CCSQ)