



## CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- 1135 Waivers: Special Handling Notes
- iQIES Idea Portal: Voting and Comment Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- 2023 Medicare Promoting Interoperability (PI) Program Hardship Exception Application Form Update
- 1135 Waiver Public Portal: 'Add Another Inquiry Request' Field Update for the Visual Impaired
- CCSQ ServiceNow Agent Workspace: 'ES - Enterprise Services' Added to 'Convert Case' List Update
- CCSQ ServiceNow: 'Assigned to' Field Functionality Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



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