

QualityNet | CCSQ ServiceNow

servicenow

June 9, 2023

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ ServiceNow Change Request (CR) Workflow Update: New First Level Approval Group
- Q&A Portal: New Topic 'CMS Disparity Methods'
- CCSQ ServiceNow: User 'Last Login' Update

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

• CCSQ ServiceNow: San Diego Patch 10 Hot Fix 1b Upgrade

For additional information on these changes, please view the full <u>Release Notes</u> on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u> Save time. Submit and Track your ticket!

Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

Center for Clinical Standards and Quality (CCSQ)