



QualityNet | CCSQ ServiceNow



May 25, 2023

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- CCSQ ServiceNow Update: Inactivity Rule
- CCSQ ServiceNow Update: New Requirements for the 'Work Notes' Field
- Updates to JIRA Customer Account Line of Business Impacted for DAMOD Incidents
- ATF Test Suite for CCSQ ServiceNow Integrations Updates

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- CCSQ ServiceNow Update: IT Services Catalog Items Removed

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)