March 24, 2023

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- "QualityNet Support Center" Renamed "CCSQ Services and Operations Support"
- New Custom Enterprise Services (ES) Case Form
- CCSQ Support Central: New SECINC Warning Message
- Session Timeout Message for All Portals
- ServiceNow Health Scan Upgradeability Remediation 2022

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- TRAIN Environment Clone Process Update for CCSQ Service Center Training Group
- CCSQ Support Central Update: Track-a-Ticket "no tickets found" Message
- Master Suite Structure Update

For additional information on these changes, please view the full Release Notes on the CCSQ ServiceNow page.