



QualityNet | CCSQ ServiceNow



March 24, 2023

CCSQ ServiceNow Updates

The following CCSQ ServiceNow enhancements will be completed during this iteration:

- “QualityNet Support Center” Renamed “CCSQ Services and Operations Support”
- New Custom Enterprise Services (ES) Case Form
- CCSQ Support Central: New SECINC Warning Message
- Session Timeout Message for All Portals
- ServiceNow Health Scan Upgradeability Remediation 2022

The following CCSQ ServiceNow maintenance tasks will be completed during this iteration:

- TRAIN Environment Clone Process Update for CCSQ Service Center Training Group
- CCSQ Support Central Update: Track-a-Ticket “no tickets found” Message
- Master Suite Structure Update

For additional information on these changes, please view the full [Release Notes](#) on the CCSQ ServiceNow page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)