



March 15, 2024



Planned Activity

Notification: QNP Maintenance (Release 6.40.0) is scheduled to begin after 8 PM ET on March 19.

How long? The deployment is expected to last for 2 hours and services will be restored at approximately 10 PM ET on March 19.

Impact? The QNP Public Website (qualitynet.cms.gov) will be available during the release deployment, but users will be unable to create and publish website content, perform searches, or download files.

What is not impacted? AHCAH, Alzheimer's Registry, PRS 2.0, QualityNet Mailer

Questions? Please contact the Service Center at [\(866\) 288-8912](tel:8662888912) or qnetsupport@cms.hhs.gov or reach out to us on CCSQ Slack at [#help-ccsq-ess-hcms](#)

Next steps: We will send an updated communication once the release deployment is complete and applications/ services are restored

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)