February 21, 2025

Planned Activity

Planned Actions: The CCSQ Cloud Operations and Maintenance (CCOM) Operations team will conduct planned Verizon maintenance on the Baltimore Data Center (BDC) FAX Circuit ID #1 (MD-CMSBDC-FAX-R1). During this time, MD-CMSBDC-FAX-R1 will not be operational; however, there is a secondary circuit, BDC FAX Circuit #2 (MD-CMSBDC-FAX-R2), will remain functional. Therefore, no interruption of QualityNet QMARS Biscom/Faxcom service is expected.
Note: If the secondary circuit were to fail, service interruptions could occur.

Impacted Organizations: CCOM Cloud team and QMARS Biscom/Faxcom users and QMARS QualityNet Application Development Organization (ADO).

Planned Time:
- Start time: Tuesday, February 25, 2025, 12:00 a.m. ET.
- End time: Tuesday, February 25, 2025, 6:00 a.m. ET.

What is the Impact: None.
For assistance, please reach out on the Slack Channels: **#help-cloud** or **#help-service-center-sos**.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)