February 18, 2025

Planned Activity

Planned Actions: The CCSQ Cloud Operations and Maintenance (CCOM) Operations team will conduct the monthly Windows and Red Hat Enterprise Linux (RHEL) Operating System (OS) patching for Amazon Elastic Compute Cloud (EC2) instances in the CMS-HIDS, Net-Prod, Infra-Prod, and Sec-Prod accounts.

Impacted Organizations: CCOM Cloud team, QCOR Users and QualityNet Application Development Organization (ADO), and QMARS Biscom/Faxcom Users and ADO.

Planned Time:
- Start time: Friday, February 21, 2025, 8:00 p.m. ET.
- End time: Saturday, February 22, 2025, 8:00 p.m. ET.

What to Expect: Minimal impact; instances may be unreachable while patching is in progress.

For assistance, please reach out on the Slack Channels: **#help-cloud** or **#help-service-center-sos**.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)