March 10, 2025

Planned Activity

Planned Actions: The CCSQ Cloud Operations and Maintenance (CCOM) Operations team will conduct patching of non-prod Red Hat Enterprise Linux (RHEL), Windows, and Biscom instances in the Amazon Web Services (AWS) account CMS-HIDS MT.

Impacted Organizations: CCOM Cloud team and QMARS Biscom/Faxcom QualityNet Application Development Organization (ADO).

Planned Time:
- Start time: Thursday, March 13, 2025, 9:00 a.m. ET.
- End time: Thursday, March 13, 2025, 6:00 p.m. ET.

What to Expect: Minimal impact; instances may be unreachable while patching is in progress.

For assistance, please reach out on the Slack Channels: **#help-cloud** or **#help-service-center-sos**.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)