

QualityNet | Planned Maintenance

February 10, 2025



Planned Activity

Planned Actions: The CCSQ Cloud Operations and Maintenance (CCOM) Operations team will conduct patching of non-prod Red Hat Enterprise Linux (RHEL), Windows, and Biscom instances in the Amazon Web Services (AWS) account CMS-HIDS MT.

Impacted Organizations: CCOM Cloud team and QMARS Biscom/Faxcom QualityNet Application Development Organization (ADO).

Planned Time:

- Start time: Thursday, February 13, 2025, 9:00 a.m. ET.
- End time: Thursday, February 13, 2025, 6:00 p.m. ET.

What to Expect: Minimal impact; instances may be unreachable while patching is in progress.

For assistance, please reach out on the Slack Channels: [#help-cloud](#) or [#help-service-center-sos](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov