



## QualityNet | PRS 2.0

February 20, 2024



### Reported Issue

We are aware of a current issue impacting the Beneficiary basic and advance search functionality in PRS 2.0 (users will see the system reply with "invalid beneficiary identifier" and will be unable to process the requests). We are working diligently with CMS OIT and BIC ELMO Team to address the data issue. There are no other impacts to PRS 2.0 at this time. We will notify the community once the search issue is resolved. Thank you.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

Center for Clinical Standards and Quality (CCSQ)