



## Planned Activity

**Planned Actions:** On Tuesday, December 12, 2023, at 8 p.m. ET, we will be releasing a new version of the QualityNet Operations Dashboard (QNOD2, Version 2.9.0).

**Impacted Application Development Organizations (ADOs):** All QNOD users.

**Planned Downtime:** December 12, 2023, between 8:00 p.m. ET and 10:00 p.m. ET.

**What To Expect:** The following Services will be added to the QNOD2 Home and drill down pages. They will include new KPI sources from CloudWatch and HTTP apart from New Relic.

- CCSQ QuickSight
- FireEye ETP
- Office365

**Note:** The above new services drill down page will show complete Health Composite chart data after 24 hours.

**Enhancements:** Footer has been redesigned to align with other ESS services such as HARP.

**Known Issues:** "Open Issues" title on the service drilldown page links to an older Jira project.

The Release Notes for all past releases can be found on [Confluence](#). Once you are on the page, click on the **Release Notes 2.0 tab** at the top of the page.

For any questions or concerns, please feel free to reach out to the QNOD team on [#help-qnod](#) Slack channel.

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*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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