

QualityNet | Operations Dashboard



March 5, 2024



Planned Activity

Planned Actions: On Tuesday, March 5, 2024, at 4 p.m. ET, we will release a new version of the QualityNet Operations Dashboard (QNOD), Version 2.15.0.

Impacted Application Development Organizations (ADOs): All QNOD users.

Planned Downtime: This release will cause QNOD to be unavailable on Tuesday, March 5, 2024, from 4 p.m. until 6 p.m. ET.

What To Expect: The following Onboarding services will be added to QNOD:

- QNOD QPP Service Onboarding
- QNOD Logout User Interface (UI) Changes
- QNOD Logging Formatting Changes
- Decommission FileCloud from QNOD

The changes also include the Home and Drill down pages.

Known Issues:

• Kentik Simple Network Management Protocol (SNMP) polling containers were moved to a new host. The change is impacting Key Performance Indicator (KPI) ingestion for the below services:

- Next Gen Firewall
- o VPN ASA
- WAN Connectivity

Note: The new services drill down page will show complete Health Composite chart data after 24 hours.

The Release Notes for all past releases can be found here in <u>Confluence</u>. Once on the page, click on the Release Notes tab at the top.

For any questions or concerns, please contact the QNOD team on the **<u>#help-qnod</u>** Slack channel.

If you need additional information, contact us:		
Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u>	Save time. Submit and Track your ticket! VISIT CCSQ Support Central	Email: <u>ServiceCenterSOS@cms.hhs.gov</u>
Center for Clinical Standards and Quality (CCSQ)		