

QualityNet | Operations Dashboard



January 23, 2024



Planned Activity

Planned Actions: On Tuesday, January 23, 2024, at 4 p.m. ET, we will release a new version of the QualityNet Operations Dashboard (QNOD), Version 2.12.0.

Impacted Application Development Organizations (ADOs): All QNOD users.

Planned Downtime: This release will cause QNOD to be unavailable on Tuesday, January 23, 2024, from 4 p.m. until 6 p.m. ET.

What To Expect: The following Onboarding services will be added to QNOD2:

• DNS, EQRS SF, F5, HARP, Nexus, QDIVS, QIES, Tenable, and TrendMicro.

The changes also include the Home and Drill down pages.

Known Issues:

- Hive, Office365, and Zeppelin have been decommissioned.
- Degraded CDR service due to the Ranger subsystem KPIs in QNOD1 and QNOD2.

Note: The new services drill down page will show complete Health Composite chart data after 24 hours.

The Release Notes for all past releases can be found on **Confluence**. Once you are on the page, click on the **Release Notes 2.0 tab** at the top.

For any questions or concerns, please feel free to reach out to the QNOD team on the **#help-qnod** Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: <u>#help-service-center-sos</u>

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email: <u>ServiceCenterSOS@cms.hhs.gov</u>

Center for Clinical Standards and Quality (CCSQ)