



*December 20, 2023*



## Planned Activity

**Planned Actions:** On Wednesday, December 20, 2023, at 8 p.m. ET, we will be releasing a new version of the QualityNet Operations Dashboard (QNOD), Version 1.7.1. This release includes security patching only.

**Impacted Application Development Organizations (ADOs):** All QNOD users.

**Planned Downtime:** This release will cause QNOD to be unavailable from 8 p.m. until 10 p.m. ET.

**What To Expect:** Users will not see new functionality with this release as it includes security patching only.

### Known Issues

- **Syslog** – We are investigating a false positive from Syslog Synthetic Availability KPI.
- **CCSQ QuickSight** – Occasional insufficient data false positives for User Experience KPIs.
- **QNOD** – The time picker for service drill-down dashboards has been disabled to ensure system stability.

The Release Notes and all past release notes are on the [QNOD Dashboard Confluence](#) page. Once you are on the page, click on the **Release Notes 1.0** tab at the top of the page.

For any questions or concerns, please feel free to reach out to the QNOD team on the [#help-qnod](#) Slack channel.

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*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central** 

Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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**Center for Clinical Standards and Quality (CCSQ)**