

QualityNet | Operations Dashboard



December 12, 2023



Planned Activity

Planned Actions: On Tuesday, December 12, 2023, at 8 p.m. ET, we will be releasing a new version of the QualityNet Operations Dashboard (QNOD), Version 1.7.0. This release includes security patching and service monitoring adjustments.

Impacted Application Development Organizations (ADOs): All QNOD users.

Planned Downtime: This release will cause QNOD to be unavailable from 8 p.m. until 10 p.m. ET.

What To Expect: Users can expect the following service monitoring changes and fixes in addition to routine security patches.

Service Monitoring Changes

- **Barracuda** – Updated Volume Queue Length and Avg Health Host Count KPIs. Removed Request Count KPI.

Known Issues

- **CCSQ QuickSight** – Occasional insufficient data false positives for User Experience KPIs.
- **QNOD** – The time picker for service drill-down dashboards has been disabled to ensure system stability.

- **QNOD** – Work continues to permanently address recent data ingestion instability. Slack alerts have been disabled in the interim.

The Release Notes for all past releases can be found on [Confluence](#). Once you are on the page, click on the **Release Notes 1.0 tab** at the top of the page.

For any questions or concerns, please feel free to reach out to the QNOD team on the [#help-qnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central 

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Center for Clinical Standards and Quality (CCSQ)