

# QualityNet | Operations Dashboard



October 26, 2023



**Planned Activity** 

### **Planned Actions:**

On Thursday, October 26, 2023, at 8 p.m. ET, we will release a new version of the QualityNet Operations Dashboard (QNOD) v1.6.0. This release includes security patching and service monitoring adjustments.

## Impacted Application Development Organizations (ADOs):

All QNOD users.

### **Planned Downtime:**

This release will cause QNOD to be unavailable from 8 p.m. until 10 p.m. ET.

### What To Expect:

Users can expect the following new functionality, service monitoring changes, and fixes in addition to routine security patches.

## Service Monitoring Changes

- **Confluence –** Remove unused Network Request Count Key Performance Indicator (KPI).
- **FAS –** Rename FAS service to AIMM to reflect recent contract changes.

#### Known Issues

- **CCSQ QuickSight –** Occasional insufficient data false positives for User Experience KPIs.
- **QNOD** The time picker for service drill-down dashboards has been disabled to ensure system stability.
- **QNOD** Work continues to permanently address recent data ingestion instability. Slack alerts have been disabled in the interim.

These and past release notes can be found on the <u>QNOD Confluence page</u> by clicking the **Release Notes 1.0** tab.

	If you need additional information, contact us:
Phone: 1-866-288- 8914 Slack: <u>#help-service-</u> <u>center-sos</u>	Save time. Submit and Track your ticket! VISIT CCSQ Support Central
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