



QualityNet | Operations Dashboard



September 13, 2023

QualityNet Operations Dashboard (QNOD) v1.4.0

Affected customers: All QualityNet users

What is happening?

On Wednesday, September 13, 2023, at 8 p.m. ET, we will be releasing a new version of the QualityNet Operations Dashboard (QNOD). This release will cause QNOD to be unavailable until 10 p.m. ET.

Why is this release happening?

New versions of QNOD are released each sprint to ensure that QNOD users have continued access to the latest product features and enhancements as well as fixes to any issues that have been resolved.

What are some of the enhancements included in the upgrade?

Users can expect the following new functionality with this release as well as fixes and/or security patching.

Service Monitoring Changes

- **F5** – Remove Client Connections KPIs that are not indicative of service health.

Known Issues:

- **CCSQ QuickSight** – Occasional insufficient data false positives for User Experience KPIs
- **QNOD** – The time picker for service drill-down dashboards has been disabled to ensure dashboard stability.
- **QNOD** – Work continues to permanently address recent data ingestion instability. Slack alerts have been disabled in the interim.

The release notes for all past releases can be found in [Confluence](#). Once you are on the Confluence page, click on the **Release Notes** tab at the top of the page.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central 

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Center for Clinical Standards and Quality (CCSQ)