QualityNet | Operations Dashboard

January 21, 2025

Planned Activity

Planned Actions: On Wednesday, January 22, 2025, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The QNOD team will implement the following updates and enhancements for Version 2.37.0:

Updates for Version 2.37.0:
- Enhance the accuracy of capturing the source metrics for wide area network (WAN) Connectivity service network devices.
- The Syslog service will now be monitored under the Splunk service, and its configuration will be updated to determine its status accurately.
- The configuration for the Trend Micro Service will be updated to reflect its status accurately, and the service, including subsystem names, will be standardized.
- The configurations for ClamAV, Office 365, QTSO, and Skyhigh Secure Web Gateway (SWG) services will be updated to ensure precise status monitoring.

Artificial Intelligence/Machine Learning (AI/ML) enhancements:
- Security vulnerabilities identified in SYNK have been addressed for code and dependencies.

- The QTSO Service Anomaly model has been retrained to improve accuracy in monitoring and determining anomalies.
- The New Relic Service Anomaly model has been retrained to reflect changes in metrics for service monitoring.
- The Tenable Relational Database Service (RDS) Scanner anomaly model has been retrained to enhance accuracy.

Impacted Application Development Organizations (ADOs): All QNOD users.

What To Expect: The QNOD Dashboard (**https://qnod.cms.gov/**) update will be deployed from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the **#help-qnod** Slack channel.