



QualityNet | Operations Dashboard



October 30, 2024



Planned Activity

Planned Actions: On **Wednesday, October 16, 2024**, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The following updates and enhancements will be implemented by the QNOD team for Version 2.30.0:

Updates:

- Enhance the ingestion of Service metrics to reduce missing data and improve the accuracy of Uptime history.
- Updates will be made to the following areas:
 - UFM Service configuration will reflect the infrastructure changes.
 - QPP Service configuration to reflect changes from Amazon Web Service version 3 to version 4 architecture.
 - Confluence and Jira Service configuration to correct false statuses of issues.

Artificial Intelligence/Machine Learning (AI/ML) enhancements:

- Update the backend process to stabilize the model artifact across all existing models.
- Enhance the Anomaly service to improve the process of ingesting service data.
- Optimize the AI/ML anomaly detection pipeline to trigger automatically based on a predefined schedule.

Impacted Application Development Organizations (ADOs): All QNOD users.

What To Expect: The QNOD Dashboard (<https://gnod.cms.gov/>) deployment update will be from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-gnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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Center for Clinical Standards and Quality (CCSQ)