



QualityNet | Operations Dashboard



September 16, 2024



Planned Activity

Planned Actions: On **Tuesday, September 17, 2024**, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The following updates and enhancements will be implemented by the QNOD team for Version 2.28.0:

Updates:

- Display a 'Powered by AI' indicator for services, including subsystems, which leverage Artificial Intelligence/Machine Learning (AI/ML) driven anomaly models to determine the Service Status.
- Enhance the User Interface (UI) for Uptime History to provide improved information and tracking of service disruptions and non-operational issues.
- Integrating Databricks into the dashboard via the Service Status page.
- Updating the UI code to resolve issues with error page flow on the browser refresh.

Artificial Intelligence/Machine Learning (AI/ML) enhancements:

- Improving the anomaly detection pipeline to report missing metric data.
- Enabling notifications for missing metric data in anomaly models.

Impacted Application Development Organizations (ADOs): All QNOD users.

What To Expect: The QNOD Dashboard (<https://qnod.cms.gov/>) deployment update will be from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-qnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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