



## QualityNet | Operations Dashboard



September 30, 2024



### Planned Activity

**Planned Actions:** On **Tuesday, October 1, 2024**, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The following updates and enhancements will be implemented by the QNOD team for Version 2.29.0:

**Updates:**

- Implement the following changes to the User Interface (UI):
  - Add the current day in the Uptime History and remove thresholds to track all non-operational issues, including missing metric data.
- Update the New Relic service to use the Status page and retire the synthetic canary for accuracy.
- Update service configurations (Ansible, Nexus, Splunk, and TrendMicro) to align with the metrics streaming into the New Relic account.
- Improve the process of integrating subsystem references using the metadata database.
- Enable Matamo to collect user analytics.
- Removing the tracking of the retired Barracuda application.

**Artificial Intelligence/Machine Learning (AI/ML) enhancements:**

- Update the backend process to stabilize the model artifact across all existing models.

**Impacted Application Development Organizations (ADOs):** All QNOD users.

**What To Expect:** The QNOD Dashboard (<https://qnod.cms.gov/>) deployment update will be from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-qnod](#) Slack channel.

*If you need additional information, contact us:*

*Phone:* 1-866-288-8914

*Slack:* [#help-service-center-sos](#)

*Save time. Submit and Track your ticket!*

**VISIT CCSQ Support Central** 

*Email:*

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

**Center for Clinical Standards and Quality (CCSQ)**