



## QualityNet | Operations Dashboard



November 25, 2024



## Planned Activity

**Planned Actions:** On **Tuesday, November 26, 2024, at 4 p.m. ET**, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The QNOD team will implement the following updates and enhancements for **Version 2.33.0**:

### Updates:

- Update the Service configuration to determine Service Status and Uptime accurately.
- Upgrade EKS cluster version from 1.28 to 1.30 for the application components.

### Artificial Intelligence/Machine Learning (AIML) enhancements:

- The FAS service model was retrained on Monday, November 12th, using outage data from November 11th to November 12th. This retraining allowed for a more accurate classification model.
- The iQIES Service Anomaly Detection model was retrained on Friday, November 15th, due to the dataset lacking certain key performance indicators (KPIs) essential for the model.

**Impacted Application Development Organizations (ADOs):** All QNOD users.

**What To Expect:** The QNOD Dashboard (<https://qnod.cms.gov/>) update will be deployed from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-qnod](#) Slack channel.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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