



QualityNet | Operations Dashboard



January 06, 2025



Planned Activity

Planned Actions: On Tuesday, January 7th, 2025, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The QNOD team will implement the following updates and enhancements for Version 2.36.0:

Updates:

User Interface (UI) Updates for the QNOD Public Dashboard:

- A new banner will be added to the Status Summary page specifically for public users.
- The content of the Status Summary page, including the main banner and the Service Status section, will be updated.
- Authenticated content will be hidden from the public view. This includes the Key Performance Indicator (KPI) section, research participation information, and the Service Desk.
- The Line of Business services section will be repositioned to the top of the Summary page.
- A link to CCSQ Support Central will be incorporated into the Status Summary page.

These changes aim to enhance the navigation and the overall user experience for both public and authenticated users.

Technical Updates:

- The application backend code will be updated to filter data based on whether users are public or authenticated.
- The application front-end code will be modified to properly identify and display different views for public and authenticated users.
- The infrastructure (EKS Cluster size) will be updated to accommodate the anticipated increase in visitor traffic based on stress test results.
- Accessibility issues (508 compliance) for the summary and details pages of the site will be addressed.
- Connection rate limiting for the application will be implemented at the F5 level.
- Monitoring code has been updated to enable enhanced Matomo analytics, allowing for better tracking of user engagement and website performance.
- Configuration updates for services including AD, Splunk, Ansible, and Nexus will address missing EC2 status metric data and enhance the efficiency of New Relic queries.

Impacted Application Development Organizations (ADOs): All QNOD users.

What To Expect: The QNOD Dashboard (<https://qnod.cms.gov/>) update will be deployed from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-qnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

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Center for Clinical Standards and Quality (CCSQ)