



QualityNet | Operations Dashboard



October 28, 2024



Planned Activity

Planned Actions: On **Tuesday, October 29, 2024**, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The following updates and enhancements will be implemented by the QNOD team for Version 2.31.0:

Updates:

- Implement User Interface (UI) changes, including Tooltip styling, to improve readability and the verbiage of outage status tiles.
- Enhance the ingestion and evaluation processes for service metrics to improve the accuracy of Uptime History.
- Integrate the Anomaly model missing data input to determine the service status correctly.
- Update the iQIES, QPP, and QTSO service configuration to reflect the infrastructure changes.
- Update the Skyhigh Secure Web Gateway (SWG) Service configuration to track additional web gateway devices and accurately determine their status.

Impacted Application Development Organizations (ADOs): All QNOD users.

What To Expect: The QNOD Dashboard (<https://gnod.cms.gov/>) deployment update will be from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-gnod](#) Slack channel.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central 

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