



## QualityNet | Operations Dashboard



February 19, 2025



### Planned Activity

**Planned Actions:** On Wednesday, February 19, 2025, at 4 p.m. ET, we will release updates and enhancements for the QualityNet Operations Dashboard (QNOD). The QNOD team will implement the following updates and enhancements for Version 2.39.0:

#### Updates for Version 2.39.0:

- Separate Office365 Service Components: Divide the current Office365 service into two distinct services:
  - Office365: Monitors Microsoft's Exchange Online Cloud service.
  - Mail Relay: Tracks the CMS infrastructure hosting Exchange Mail Relay servers.
    - Update QNOD to mark Office365 as "Degraded" only when Microsoft's Application Programming Interface (API) indicates an active incident, excluding advisories.
- Resolve multiple query issues for Hospital Quality Reporting (HQR).
- Update the Quality Payment Program (QPP) to use the status check evaluation method.
  - Add Electronic Prescribing of Controlled Substances (EPCS) as a subsystem.
  - Remove the Synthetic Maker subsystem.
  - Integrate health check API metrics into applicable subsystems that support them.

#### Artificial Intelligence/Machine Learning (AI/ML) enhancements:

- A new data drift logic will be deployed to monitor data feeding AI/ML models, providing a more accurate assessment of when streaming data has drifted enough to require model retraining.
- The following AI/ML models will be retrained due to data drift or to improve accuracy.

Anomaly Models:

- AD Qualnet
- EQRS SF NGMC
- Non-Prod AZ1
- Tenable Cloud Scanner
- UFM Config
- UFM Web

Classification Model:

- Registration (HARP)

The following service model was retrained as a classification model due to a change in the metrics by the service owner:

- QMARS

**Impacted Application Development Organizations (ADOs):** All QNOD users.

**What To Expect:** The QNOD Dashboard (<https://qnod.cms.gov/>) update will be deployed from 4:00 p.m. until 6:00 p.m. ET.

For any questions, please contact the QNOD team on the [#help-qnod](#) Slack channel.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



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**Center for Clinical Standards and Quality (CCSQ)**