



## QualityNet | Network

**Alert March 13, 2023**



### Planned Activity

**Planned Actions:** Restart Non-Prod PACE F5 AZ2 due to a memory issue – CHG0054900

**Impacted Application Development Organizations (ADOs):** ADOs and Ventech

**Planned Downtime:** 3/15/2023, 11:30 p.m. – 3/16/2023, 1:30 a.m. ET

**What To Expect:** During the two-hour window, expect limited, brief impacts to Non-Production communications as the traffic is failed over to the other availability zones during the maintenance. Any disruption should be limited to a few minutes for the user community.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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