

QualityNet | Network

Alert February 22, 2023



Planned Activity

Planned Actions: Reboot NPHUB-NGFW firewalls to clear off disk usage memory – CHG0054808

Impacted Application Development Organizations (ADOs): ADOs and Ventech

Planned Downtime: 3/2/2023, 11:30 p.m. – 3/3/2023, 1:30 a.m. ET

What To Expect: During the two-hour window, expect limited, brief impacts to related F5-hosted Inbound URL traffic flowing through the firewall being upgraded, as the traffic is failed over to the other availability zone. Any disruption should be limited to a few minutes for the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
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ServiceCenterSOS@cms.hhs.gov

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