



## QualityNet | Network

**Alert April 27, 2023**



### Planned Activity

**Planned Actions:** Non-Prod AZ1 F5 Reboot

**Impacted Application Development Organizations (ADOs):** All ADOs

**Planned Downtime:** **April 27, 2023**, between 6:00 and 6:30 p.m. ET (approximately 15 minutes of downtime is expected)

**What To Expect:** During the reboot, customers can expect intermittent connectivity when accessing, but not limited to, the following applications – HARP, Jira, Confluence, Etc.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Network" to [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).

Center for Clinical Standards and Quality (CCSQ)