

**Alert May 3, 2023**



## Planned Activity

**Planned Actions:** HOTFIX remediation due to Bug ID 1294089 for Prod F5s – CHG0055120

**Impacted Application Development Organizations (ADOs):** ADOs and Ventech

**Planned Downtime:** 5/4/2023, 11:30 p.m. – 5/5/2023, 1:30 a.m. ET

**What To Expect:** During the two-hour window, expect limited, brief impacts to Production communications as the traffic is failed over to the other availability zones during the maintenance. Any disruption should be limited to a few minutes for the user community.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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