



QualityNet | Network

Alert April 7, 2023



Planned Activity

Planned Actions: Perform software upgrade on PROD F5 clusters CHG0055001

Impacted Application Development Organizations (ADOs): ADOs & Ventech

Planned Downtime: 04/13/2023, 11:30 p.m. – 04/14/2023, 1:30 a.m. ET

What To Expect: During the two-hour window, expect limited, brief impacts to production communications as the traffic is failed over to the other availability zones during the maintenance. Any disruption should be limited to a few minutes for the user community.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



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