

**Alert November 8, 2021**



## Planned Activity

**Planned Actions:** CHG0053210 - Change F5 VIP URL naming convention to match DNS jirasbx.hcqis.org

**Impacted Application Development Organizations (ADOs):** This change will only impact the NON-PROD sandbox URL for Jira, jirasbx.hcqis.org.

**Planned Downtime:** 11/09/2021, 10:01 p.m. – 10:15 p.m. ET

**What To Expect:** We are expecting a brief downtime of 1-2 minutes max during the planned downtime period while the change is taking effect.

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*If you need additional information, please contact us by phone at 1-866-288-8914, Slack at #help-service-center-sos, or by email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov).*