



## QualityNet | Network

**Alert May 16, 2024**



### Emergency Planned Activity

**Planned Actions:** Remediate (ZERO Day) - CVE-2024-30051 & CVE-2024-30040 findings affecting Windows instances in QNET CCOM Managed accounts.

**Impacted Application Development Organizations (ADOs):** All ADOs, QMARS Faxcom, ServiceNow and QCOR users may be impacted.

**Planned Downtime:** 05/16/2024 8 PM EST to 11 PM EST.

**What To Expect:** While patching Win16 and Win19 OS instances may not be available during the timeline listed above.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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