



QualityNet | MFT

January 2, 2024



Planned Activity

Planned Actions: System Maintenance on Tuesday, January 2, 2024.

Impacted Users: Managed File Transfer (MFT) Users

Planned Downtime: The MFT website (<https://qnetmft.cms.gov>) will be intermittently unavailable from 7 p.m to 8 p.m. EST on Tuesday, January 2, 2024.

What To Expect: System-wide maintenance with intermittent unavailability from 7p.m. EST to 8 p.m. EST. If you have an issue with uploading/downloading your MFT files or sending a MFT secure email during that timeframe, please retry the file upload/download or email submission.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe" to mft-notify-leave@mailers.qualitynet.org

