



QualityNet | HARP

Alert May 6, 2022



Planned Activity

Planned Actions: In adherence with the Zero Trust mandate, CMS OKTA (PROD) will enable enforcement of Multi-Factor Authentication (MFA) for users regardless of their Level of Assurance.

Impacted Application Development Organizations (ADOs): ADO customers utilizing the CMS test environment.

Exceptions: Accounts that are already in a non-MFA OKTA policy (as approved by CMS) will not be affected.

Planned Downtime: None.

What To Expect: MFA will be required in CMS test environments for all users. In case of any conflicts or concerns with the above information, please reach out to ServiceCenterSOS@cms.hhs.gov.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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