



FileCloud Decommission

CCSQ community users,

We understand there has been concerns expressed about the recent news that CMS is transitioning from FileCloud to Unified File Management for users' file management needs. The driving factor behind this decision is due to FileCloud not being 508 compliant. According to the Government wide Section 508 Assessment submitted by The General Services Administration (GSA), in consultation with the Office of Management and Budget (OMB), federal agencies are obligated to provide persons with disabilities (PWD) accessible Information and Communications Technology (ICT). Unified File Management is a 508 compliant file management solution.

There are features currently available in FileCloud that will not be available in Unified File Management. The ESS File Management Team has provided suggestions to help make the migration to this new tool as smooth as possible.

- **Drive Letter.** There is no Drive Letter in UFM. This capability was stood up as a temporary solution for some organizations until their data could be moved to the cloud. We are researching alternative solutions for organizations using Drive Letter in their scripts; accessing FileCloud in this manner is a security concern since user sessions do not expire.
- **File archiving.** UFM is not an archiving tool. FileCloud was not intended to be a file storage solution. If your organization is using the tool to store large amounts of files you will need to find a new solution. A temporary option to account for file versions is to rename files so they can be migrated to UFM.

Additionally, there is a [Decommissions FAQs page](#) available on Confluence. The page is regularly updated based on user feedback.

If you still have questions or additional feedback, send a message via our Slack channel: **#help-ufm**.

Thank you for your patience.
ESS File Management Team

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

To unsubscribe send an email with a subject of "Unsubscribe" to qnet-filecloud-leave@mailers.qualitynet.org.

Center for Clinical Standards and Quality (CCSQ)