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# Attention: FileCloud Decommission

QualityNet FileCloud is being decommissioned as part of the transition to the new Unified File Management (UFM) service. FileCloud users will automatically be migrated to UFM during this transition period. Beginning **January 2, 2024**, Personal Files (*the most recent versions only*) will be migrated from FileCloud into the new UFM system with an expected completion date of **January 15, 2024**.

The Team Folders (*the most recent versions only*) will be migrated into the new UFM system starting **January 15<sup>th</sup>, 2024**, with an expected completion date of **February 15, 2024**. The Network Shares will also be migrated to UFM in **February 2024**.

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### **\*\*\*Call to Action\*\*\***

In preparation for the transition, please review all files and data. Any content that is outdated or no longer needed should be removed by **January 2, 2024**, so it is not pulled into the UFM system.

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## Quick Q&A

### What is UFM?

Unified File Management (UFM) is a single system for the management of data files.

### Do I need to request access to UFM?

No, you will not need to request a user role for UFM. All current FileCloud users will be migrated to UFM.

**Will I lose access to my files at any point?**

No, during the migration, users will still be able to access their information either using FileCloud or UFM. After February 15<sup>th</sup>, the data will be available via UFM only.

[Click here for additional FAQs](#)

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## Additional Information

For more information please visit the [FileCloud](#) Page on QualityNet Confluence. If you have any questions contact us via email at [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov). Additional communication on how to access UFM will be sent out in the coming weeks.

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*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

To unsubscribe send an email with a subject of "Unsubscribe" to [gnet-filecloud-leave@mailers.qualitynet.org](mailto:gnet-filecloud-leave@mailers.qualitynet.org).

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