



QualityNet | FileCloud

October 3, 2023



## Planned Activity

**Planned Actions:** FileCloud System Maintenance

**Impacted Application Development Organizations (ADOs):** FileCloud (FC) Users

**Planned Downtime:** FileCloud (<https://filecloud.cms.gov>) will be unavailable from 8 p.m. ET to 10 p.m. ET on Tuesday, October 3rd, 2023 for system upgrade.

**What To Expect:** FileCloud will be unavailable between the hours of 8 p.m. and 10 p.m. ET for system wide upgrade. There is no further downtime expected.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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Center for Clinical Standards and Quality (CCSQ)

