



QualityNet | MFT

**April 18, 2023**



## Planned Activity

**Planned Actions:** System Maintenance on Tuesday, April 18, 2023

**Impacted Users:** Managed File Transfer (MFT) Users

**Planned Downtime:** The MFT website (<https://qnetmft.cms.gov>) will be unavailable from 8 p.m. EST to 11 p.m. EST on Tuesday April 18th, 2023.

**What To Expect:** System-wide maintenance with downtime from 8 p.m. EST to 11 p.m. EST.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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**Center for Clinical Standards and Quality (CCSQ)**



## QualityNet | FileCloud

**April 18, 2023**



### Planned Activity

**Planned Actions:** FileCloud System Maintenance

**Impacted Application Development Organizations (ADOs):** FileCloud (FC) Users

**Planned Downtime:** FileCloud (<https://filecloud.cms.gov>) will be unavailable from 8 p.m. ET to 11 p.m. ET on Tuesday, April 18th, 2023 for system upgrade.

**What To Expect:** FileCloud will be unavailable between the hours of 8 p.m. and 11 p.m. ET for system wide upgrade. There is no further downtime expected.

*If you need additional information, contact us:*

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