

October 24, 2022



Planned Activity

Planned Actions: Critical FileCloud upgrade

Impacted Application Development Organizations (ADOs): FileCloud (FC) Users

Planned Downtime: FileCloud (<https://filecloud.cms.gov>) will be unavailable from 8 p.m. ET to 10 p.m. ET on Monday, October 24 2022, for system-wide maintenance.

What To Expect: FileCloud will be unavailable between the hours of 8 p.m. and 10 p.m. ET for system maintenance. There is no further downtime expected.

If you need additional information, please contact us by phone at 1-866-288-8914, Slack at [#help-service-center-sos](#), or by email at ServiceCenterSOS@cms.hhs.gov.

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