



QualityNet | AWS Cloud

July 11, 2024

Remediate Zero-Day Findings for Windows Instances

Summary: The QNET Security Operation Center (SOC) has identified several hosts that are vulnerable to a Zero-Day Microsoft vulnerability and require remediation.

Action: The Cloud Operations and Maintenance (CCOM) team will remediate Zero-Day CVE-2024-38112 and CVE-2024-35264 findings affecting Windows instances in QNET Cloud CCOM Managed accounts.

Planned Time:

- Start time: July 12, 2024, at 8:00 p.m. ET
- End time: July 12, 2024, at 11:00 p.m. ET

Who will be impacted: All ADOs, QMARS Faxcom, ServiceNow and QCOR users may be impacted.

What is the impact: While patching, Windows 16 and Windows 19 Operating System (OS) instances may not be available during the timeline listed above.

For any questions, please feel free to reach out to the Cloud Management Team on Slack at [#help-cloud](#).

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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