



Planned Activity

Planned Actions: QualityNet Jira and Add-on Upgrades

Impacted Application Development Organizations (ADOs): QualityNet Jira users

Planned Downtime: Monday, September 11, 2023, between 8:00 PM and 11:00 PM ET

What To Expect: QualityNet Jira will be unavailable during this time period. Communications will be sent once QualityNet Jira is available. Several new features are being introduced with the add-on upgrades, including:

easyBI Features:

- Conditional report alerts
- Administer dashboard email subscriptions of other users
- New Days assigned and Workdays assigned measures
- Improved time hierarchies

Easy Agile Features:

- 'Create program' workflow has been refreshed to provide clearer, step by step instructions to improve the onboarding experience for new users

Look for more information on these features coming soon. As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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