



## Planned Activity

**Planned Actions:** QualityNet Jira system updates

**Impacted Application Development Organizations (ADOs):** QualityNet Jira users

**Planned Downtime:**

- Jira – Thursday, November 2, 2023, between 8 PM and 9 PM

**What To Expect:** We will be implementing required system updates in Jira on November 2, 2023, between 8:00 PM ET and 9:00 PM ET. Users may experience a brief downtime in QualityNet Jira. A communication will be sent out once Jira is available.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

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